

## **Clogged and Slow Draining Toilets and Drains**

It's the tenant's responsibility to do everything they can to prevent foreign objects, (including hair) from going down the drains. It is very important that you are aware of what you are putting in or down the plumbing lines. Repairs are often a tenant charge and the bills can be quite expensive.

Food and grease should **NEVER** go down a drain. Please dispose of food and grease in your garbage and take to the outside trash bins immediately. If your unit is equipped with a kitchen disposal, make sure you are following all the recommendations on the kitchen disposal information flier. You can find a copy of that flier on our website under "Maintenance".

It is the tenant's responsibility to do everything they can to prevent hair from going down the drain in the bathtubs and sinks. You can find inexpensive drain grates and plugs at any hardware or home improvement store.

Be aware of using excess toilet paper and do not flush wipes (baby or adult) – even the "flushable" ones. Feminine hygiene products, condoms, paper towels and napkins cannot be flushed down the toilet. Please make sure you are properly disposing all these items in your trash can.

If we send Roto-Rooter, a plumber, or any maintenance person to your apartment to fix a clogged drain and they pull out **any** foreign object(s) from the plumbing lines, it is a tenant charge. We will bill you accordingly and payment is expected with your next rent payment. Roto Rooter has a minimum charge of \$225.00. **(Price subject to change without notice)**

## **Lightbulb Replacements**

**It's the tenant's responsibility to change/replace burned out light bulbs.**

**If you turn in a maintenance request or ask our maintenance technician to change any burned-out light bulbs, replacement will be a tenant charge.**

If you can safely reach the light bulb with a step ladder & request our maintenance technician to change it for you, you will be charged for the cost of the bulb & the labor to install the new light bulb. PPM has a minimum labor charge of \$18.

If you need a full size or an extension ladder to reach the light bulb, you will be charged for the cost to change the light bulb. PPM has a minimum charge of \$5.